

We support victims to come forward

We will listen to you

Your safety is our priority.

What is the Grievance Mechanism ?

It is a unit where you can report your complaints and suggestions about the project.

What does the Grievance Mechanism do?

After reporting an incident, you will get prompt access to:

- Information on your rights and available support
- Confidential treatment of information you provide
- Referral to specialized assistance services
- Referral to the Police for investigation of an incident, if you provide a consent for formally reporting the case

Your complaint will be considered in a confidential manner by the independent team established by the Ministry of Industry and Technology.

This team will determine if the project related staff was associated with the incident. You will receive response within **2 working** days.

You can also submit an **anonymous** complaint.

PROJECT GRIEVANCE MECHANISM

MINISTRY OF INDUSTRY AND TECHNOLOGY
PROJECT IMPLEMENTATION UNIT (PIU)

TEL: 0312 201 66 30

POLICE: 155

GENDARMERIE: 156

EMERGENCY HEALTH: 112
SOCIAL SUPPORT (VIOLENCE) LINE:
183

TKDF DOMESTIC VIOLENCE EMERGENCY
HELP LINE
0549 656 96 96
0212 656 96 96

GELINCIK LEGAL SUPPORT LINE
444 43 06

FOREIGN COMMUNICATION CENTER
157

FAMILY and SOCIAL SERVICES
COMMUNICATION CENTER
170

Şiddet Önleme ve İzleme Merkezi (ŞÖNİM)

Hacı Bayram Mahallesi Anafartalar Caddesi No: 70
Ulus-Altındağ/ANKARA
Tel: 0 (312) 418 66 62



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مُمُول من الاتحاد الأوروبي



PROTECTION FROM SEXUAL EXPLOITATION, ABUSE AND SEXUAL HARASSMENT

under

**SOCIAL ENTREPRENEURSHIP,
EMPOWERMENT AND COHESION PROJECT**

WHAT YOU NEED TO KNOW



This brochure has been produced with the financial support of the European Union. Its content is the sole responsibility of Ministry of Industry and Technology do not necessarily reflect the views of the European Union."

The health and safety of everyone living in the project area, especially women and girls, is very important to us. We support creating respectful environment where everyone feels safe and that their dignity is respected.

What is Sexual Exploitation and Abuse, and Sexual Harassment ?

Sexual exploitation and abuse (SEA) occurs when project workers or anybody associated with the Social Entrepreneurship, Empowerment and Cohesion Project exploit or abuse persons in vulnerable position for sexual purposes.

Sexual abuse may include behaviors such as sexual activity with a minor, rape or sexual assault against project beneficiary or co-worker.

Sexual harassment is any form of unwanted verbal, non-verbal or physical conduct of a sexual nature with the purpose or effect of violating the dignity of a person, or creating an intimidating, hostile, degrading, humiliating or offensive environment for him/her.

Sexual exploitation, sexual abuse and sexual harassment can occur during or outside working hours, at the facilities providing services under the Social Entrepreneurship, Empowerment and Cohesion Project, or away from the workplace.

It is **strictly prohibited** and a **crime** under **Turkish laws** that employees of the project:

- Behave in a way that will endanger the safety and health of the people living in the project area,
- Say undesirable sexually explicit words, making inappropriate jokes, sending inappropriate, suggestive text messages, persistently suggesting a relationship,
- Ask for a sexual re favor to find a job, solve a problem, help with something,
- Initiate any sexual contact or act towards a person under the age of 18,

These apply to everyone, whether they are citizens of the Republic of Türkiye or not.

Persons committing sexual exploitation and abuse, or sexual harassment may be subject to disciplinary measures and criminal, administrative or civil sanctions under the Turkish legislation.



We do not tolerate anyone involved in the implementation of the Social Entrepreneurship, Empowerment and Cohesion Project that brings harm to colleagues or our beneficiaries

Every person has the right to be safe from harm and abuse

Do not tolerate, report!

If you witnessed or experienced sexual abuse, exploitation or harassment at the project facilities or in the vicinity of project area, **report to the Project Implementation Unit (PIU)** at the "Ankara Kalkınma Ajansı, Günevler Mah. Gelibolu Sk. No:5, 06690 Çankaya/Ankara"
Tel: (312) 201 66 30
E-posta: sosyalgirisim@sanayi.gov.tr

You can apply for free support to the following organizations :

- You can get counseling and support by applying to the Violence Prevention and Monitoring Center (ŞÖNİM) affiliated to the Ministry of Family and Social Services.
- You can apply to the police, the gendarmerie, the prosecutor's office, the Family Court and request measures to be taken for your safety.
- You can call the violence hotline for information.
- You can apply to women's counseling centers for counseling and psychological support.
- For legal support, you can apply to the Bar Association's women's rights center or the Legal Aid Unit.